11 NCAC 04 .0312 INFORMATION USED IN CLAIM SETTLEMENTS

(a) Any information, including medical information, used in whole or in part as the basis of settling a life, accident, health, or disability claim shall be provided to the Division as requested in connection with a complaint or injury. The delivery method may include a secure electronic portal provided by the Division.

(b) To the extent permitted by law, the Department shall treat medical information as confidential.

History Note: *Authority G.S. 58-2-40; 58-2-190; 58-2-195; 58-2-200; 58-63-20; 58-65-105; 58-67-65; 58-67-150;*
Eff. December 15, 1979;
Amended Eff. April 1, 1989;
Readopted Eff. November 1, 2021.